

Cold and Flu Season & COVID-19

As we go into the typical cold and flu season, and with the continued presence of COVID-19, here are a few reminders about when to call our clinic to cancel your child's appointment.

When to call out sick?

As Early As Possible!

Nearly all of our clinics have waitlists for kids needing services, as well as families who jump at the opportunity to bring their child in for an extra therapy session when there is an opening.

The sooner you call us to cancel, the more able we are to fill your child's spot.

Unfilled appointment slots due to late cancellations also have an impact on your therapist's paycheck, as well as the clinic as a whole.

Please keep all of this in mind and call or email us as early as possible if you need to cancel! For day of cancellations, please email our scheduling team at schedule@nt4kids.org.



When should my child stay home?



1) If you or your child have been sick in the last 10 days.

Symptoms of Covid: cough, fever, or shortness of breath

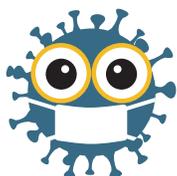
Watch for other symptoms! Kids with COVID can also have other symptoms such as sore throat, headache, runny nose, vomiting or diarrhea.

*****CALL or EMAIL our scheduling team as soon as possible if you observe any of these symptoms*****

We may need to switch your appointment to Telehealth or reschedule.

Your child may be able to come back sooner than 10 days IF:

- They have been diagnosed with something other than COVID (such as strep throat or ear infection)
- Or if they have had a negative COVID test.



2) If your child has been directly exposed to COVID in the past 10 days.

If another person in your household has been exposed to COVID.

Call us to figure out if your child can still safely come in.

Thank you for your careful attention to this information.
Your cooperation plays a meaningful part in keeping our **doors open** and our kids healthy and safe!

Neurotherapeutic
Pediatric Therapies Inc